Hudu Features

100% Focused on Your Needs.

The success of your MSP hinges on the ability to deliver fast and consistent service to customers. With Hudu you get a documentation solution focused solely on the needs of MSPs, with features and tools designed to help technicians quickly and reliably help customers.

Hudu Features

- ✔ Customizable and templated asset layouts
- ✔ Client-specific knowledge bases
- ✔ Global knowledge base
- ✔ Process/SOPs checklist templates
- ✔ Process/SOPs management tools
- ✔ Credential management
- ✔ Manage multiple clients, divisions, etc.
- ✔ Expiration tracking (SSL certs, warranties, even birthdays!)
- ✔ Configurable alerts (email and webhooks)
- ✔ OTP generator
- ✔ Password generator
- ✔ IP address management (IPAM)
- ✔ Rack management
- ✔ Magic dash (API enables automation and customization)
- ✔ Relationship mapping
- ✔ Website & SSL tracking
- ✔ Store & relate images
- ✔ Documentation quality rating
- ✔ IP restrictions
- ✔ Security groups, permissions, restrictions
- ✔ Audit trail records
- ✔ Secure share and secure notes

Hudu Features (cont.)

- ✔ Search
- ✔ Data import & export
- ✔ Gamification and leaderboard
- ✔ Customizable dashboards
- ✔ Documentation archive
- ✔ Audit monitoring and history
- ✔ Revision history tracking
- ✔ Personal password vault
- ✔ Quick sharing
- ✔ External share portal
- ✔ White label/customize design
- ✔ Phone jump (surface data from incoming calls)
- ✔ Browser extensions
- ✔ Hudu Assist (for HaloPSA, Syncro MSP, NinjaOne, and Autotask)
- ✔ Mobile app
- ✔ Mobile adaptive design
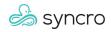- ✔ ConnectWise ScreenConnect helper

Integrations

Hudu integrates with all leading MSP management tools.

- ✔ PSA & RMM
- ✔ Productivity & Alerting
- ✔ Monitoring & SAML
- ✔ Open REST API for custom integrations

Frequently Integrated with Hudu

![hudu]

Security

Here are some of the ways we stay committed to security. To understand Hudu's complete security profile, please **visit our Trust Center**.

- ✓ Multi-factor authentication (normal & push-based MFA via DUO)
- ✓ Single sign-on (SSO)
- ✓ SOC 2 Type 2 compliant
- ✓ GDPR compliant
- ✓ HIPAA compliant
- ✓ PCI DSS – SAQ A compliant

Partnering with Hudu

Hudu is the only independent IT Documentation company focused entirely on MSPs and their needs. Here are some of the ways was make it easy and enjoyable to work with us.

- ✓ Option to self-host
- ✓ Free trial
- ✓ Friendly in-house Support; consistent 95%+ satisfaction rating
- ✓ Regular feature releases
- ✓ Month-to-month pricing, no contracts
- ✓ Easy-to-use self-serve billing portal

Get Started with Hudu Today

Get a full-featured free trial of Hudu and the materials to get you and your team quickly documenting more effectively and delivering more reliably.

See How Hudu Can Work for You

Start a Free Trial